

1:1 iPad FAQs for Parents

What happens if I do not pay the technology fee? If the fee is not paid, you are financially responsible for all repairs and replacements costs should the iPad become damaged or lost.

Can parents purchase a different case for the iPad? Yes, you may purchase a different case for your child's iPad, however, you must return the district provided case to the main office.

Is an Apple ID account needed for the student iPads? No, the iPads are now device managed, not account managed. The district will provide all necessary apps and documents needed for your child.

Will keyboards be provided for student iPads? No, however, you may purchase a Bluetooth keyboard for your child.

What about students who already have an iPad at home? While some students have iPads or other digital devices at home, those devices do not have the educational software programs or apps that will be needed for their schoolwork. The district owned iPads are connected to Apple's Volume Purchasing Program. Apps and other curriculum materials must be downloaded by the district.

Will students be able to install apps on the iPad? No

Are there internet security measures on the iPad when they are taken home? Yes, the same internet filtering technology is used on the iPad at both school and home.

What happens if an iPad is lost or stolen? Contact your school office immediately and also report it to local police. You also need to complete TechForm13 Lost/Stolen Form.

What is the procedure if the iPad needs repair? Students will report to the Library with their iPad and complete the Device Incident Form. A loaner iPad will be given to the students if needed.

What will students do without an iPad if it is being repaired? Your child will receive a loaner iPad until their device is repaired or replaced.

If the power cord/charger is lost or stolen, how much will it cost you to replace? The cost to replace the charging cable is \$15 and the cost to replace the charging block is \$15. If you are missing both pieces, the total cost is \$30.

What if students do not have internet access at home? You may contact the Technology Office at 570-621-2982. There are also affordable internet solutions at this link <https://internetessentials.com/>