

1:1 iPad FAQs for Parents

What happens if I do not pay the technology fee? Your child's iPad will stay in school. Students will pick up and drop off their iPad in the Library each day. Keep in mind, that if the fee is not paid, you are financially responsible for all repairs and replacements costs should the iPad become damaged or lost.

Can parents purchase a different case for the iPad? Yes, you may purchase a different case for your child's iPad, however, you must return the district provided case to the main office.

Is an Apple ID account needed for the student iPads? No, the iPads are now device managed, not account managed. The district will provide all necessary apps and documents needed for your child.

Will keyboards be provided for student iPads? No, however, you may purchase a Bluetooth keyboard for your child.

What about students who already have an iPad at home? While some students have iPads or other digital devices at home, those devices do not have the educational software programs or apps that will be needed for their schoolwork. The district owned iPads are connected to Apple's Volume Purchasing Program. Apps and other curriculum materials must be downloaded by the district.

Will students be able to install apps on the iPad? No

Are there internet security measures on the iPad when they are taken home? Yes, the same internet filtering technology is used on the iPad at both school and home.

What happens if an iPad is lost or stolen? Contact your school office immediately and also report it to local police.

What is the procedure if the iPad needs repair? Students will report to the Library with their iPad and complete the Device Incident Form. A loaner iPad will be given to the students if needed.

What will students do without an iPad if it is being repaired? There will be iPads available for loan while the repair is being completed. The loaner iPads may not be taken home and must be returned each day to the Library.

If the power cord/charger is lost or stolen, how much will it cost you to replace? The cost to replace the charging cable is \$15 and the cost to replace the charging block is \$15. If you are missing both pieces, the total cost is \$30.

What if students do not have internet access at home? The District is in the process of compiling a list of local businesses and organizations offering open wireless access. In addition, there are affordable internet solutions on this link <https://internetessentials.com/>

Can students use the iPad over the summer? No, at this time iPads will be collected at the end of the school year for general maintenance and updates.

Will a student have the same iPad when they move to the next grade? Yes. Student iPads will be collected at the end of each school year for required service and updates. Students will receive the same iPad at the start of the following school year.